



# Exploring Settlement

A collaborative listening project of the NSW Settlement Partnership

*“In Australia I am happy to live here, people friendly, lots to see in the community gardens, people willing to help in directions, they touch our lives and heart.”*

NSW  
Settlement  
Partnership

*The NSP acknowledges the traditional custodians of the land on which we meet, work and welcome our community. We recognise whilst we welcome the newly arrived to Australia, a true welcome to country can only be given by our First Nations Community. We pay our ongoing respects to elders past, present and emerging.*





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## LOCAL COMMUNITIES

“These local communities assist us with understanding and learning about the systems and adapting to the Australian life. This also helped because then we do not feel like we are foreigners or don’t belong here – here we feel we belonged.”

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In *Exploring Settlement*, clients said that neighbours and local community play a huge role in building a sense of belonging



***Exploring Settlement* is an invitation to consider:  
What might be the different ways for community to  
promote a welcoming atmosphere to new residents?**



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## LANGUAGE

“The biggest challenge for me I faced is my lack of English for communication, and because of that I look like someone who doesn’t know anything. My children they are the one who are doing everything for me, reading, booking appointments, communicating...”

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**In *Exploring Settlement*, clients said they had major challenges associated with language barriers and learning English**



**How can we ensure our services and support are accessible to clients regardless of language?**



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## EMPLOYMENT

“Finding job here is very hard... In order to continue my study at TAFE and get Cert III and IV, I need to work in a beauty salon first, but I cannot get a job to continue my education and also earn money.”

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**In *Exploring Settlement*, clients said that navigating the job market, getting local experience and overseas skills recognitions is challenging. People are motivated to work, and want to find meaningful employment**



**How can we help link people jobs that connect with their passion and experience?**



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## FREEDOM & SAFETY

“It is very good that we see people from all over the world living together with equal rights, and no one asks you what your background is and what religion you practise. This is a real democracy.”

In *Exploring Settlement*, clients said that their experience of everyday freedom and safety is significant as they build their new lives in Australia



**How can we strengthen the experience of freedom and safety in our communities?**